

SIT40122 Certificate IV in Travel and Tourism

Subsidised Training Available*

*Funding eligibility criteria applies

Student Co-contribution Fees

Concessional \$50/unit x 19 units \$950 Non-Concessional \$100/unit x 19 units \$1900 (less any approved Credit Transfer units)

Delivery mode combining:

- Face to Face TrainingOnline
- Zoom Virtual Classrooms
- Workplace (if applicable)

If not eligible for funding: full fee \$4472.00

For more information or enrolment, please email skilling@rapad.com.au or call 07 4652 5600

www.rapadskilling.com.au







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Course Overview

To achieve SIT40122 Certificate IV in Travel and Tourism, a total of 19 units of competency must be completed, comprising of 7 core units and 12 elective units. The trainer will assist in selecting the most appropriate units to study based on the learner's desired outcome. This is a self paced course that will take between 6 -18 months depending on the learner and their individual circumstances. Training is available in a variety of locations and can vary depending on the delivery mode selected. Our RAPAD Skilling trainers travel to the seven RAPAD council regions of Longreach, Winton, Barcaldine, Blackall-Tambo, Boulia, Diamantina, Barcoo and beyond.

Core Units

SITTIND003 Source and use information on the tourism and travel industry

SITXCCS015 Enhance customer service experiences

SITXCOM007 Show social and cultural sensitivity

SITXCOM010 Manage conflict

SITXFIN008 Interpret financial information

SITXHRM007 Coach others in job skills

SITXWHS007 Implement and monitor work

health and safety practices



Elective Units

SITTTVL001 Access and interpret product information

SITTTVL003 Provide advice on Australian destinations

SITTTVL004 Sell tourism products or services

SITTTVL005 Prepare customer quotations

SITTTVL007 Use a computerised reservations or operations system

SITXCCS010 Provide visitor information

SITXMPR010 Create a promotional display or stand

BSBSUS211 Participate in sustainable work practices

SITXFIN007 Process financial transactions

HLTAID011 Provide First Aid

SITXHRM009 Lead and manage people SITXWHS006 Identify hazards, assess and control safety risks

Work Placement

Work placement is not compulsory to complete this qualification, however can be an advantage.

Credit Transfer

Credit Transfer is available and free of charge if the learner currently already holds a unit of competency and can provide evidence documents.

Recognition of Prior Learning

Recognition of Prior Learning (RPL) is conducted for experienced workers seeking to have their current skills and knowledge acknowledged. The RPL process requires the collection of evidence documents to support the determined outcome.

Award

On successful completion of all units of competency and course requirements, the learner will be awarded the SIT40122 Certificate IV in Travel and Tourism.





